Job Title: Receptionist Location: Hunt Valley, MD Job Type: Full-Time

Company: Marshall Financial Group

#### Job Overview

The Receptionist is the first point of contact for our clients and guests, both in person and over the phone. This role is responsible for creating a welcoming environment, managing incoming communications, and supporting the administrative needs of the firm. The ideal candidate will be detail-oriented, client-focused, and able to manage multiple priorities in a professional office setting.

# **Key Responsibilities**

#### • Client Interaction

- o Greet clients and visitors, ensuring a positive and professional first impression.
- o Answer and direct phone calls promptly and courteously.
- o Manage incoming and outgoing mail and packages.

### • Administrative Support

- o Handle check deposits and related logging/recordkeeping.
- o Support scheduling and coordination of client meetings as needed.
- o Assist with document preparation, scanning, filing, and digital record management.
- o Maintain reception area and conference rooms in a professional and organized manner.

### • Team Support

- o Provide administrative assistance to advisors and staff as requested.
- o Support office operations, including supply management and vendor coordination.
- Assist with special projects and firm events as needed.

### **Desired Skills and Experience**

- Prior experience in a professional office environment, preferably in financial services.
- Strong interpersonal and communication skills; professional phone and in-person presence.
- High attention to detail, reliability, and organizational skills.
- Proficiency with Microsoft Office (Outlook, Word, Excel) and comfort learning new systems.
- Ability to handle confidential information with discretion.
- Positive attitude, client-first mindset, and willingness to support a collaborative team environment.

# Why Join Us?

Marshall Financial Group offers a unique opportunity to join a growing firm that values integrity, collaboration, and client-focused service. With a strong emphasis on professional growth, work-life balance, and a supportive culture, team members enjoy meaningful work, autonomy, and the ability to make a real impact. The firm's deep client relationships, ethical foundation, and long-standing reputation make it an ideal place for professionals who are passionate about helping others while growing their own careers.

# How to Apply

Please submit your resume to <u>careers@marshallfinancialgroup.com</u>. We look forward to hearing from you!